



Payment Methods for Payers

Income Withholding

The payer's employer withholds payer's obligation from payer's paycheck and sends the payment directly to the Wisconsin Support Collections Trust Fund.

Payer Paid Payments

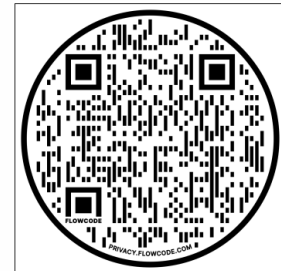
These are payments sent by the payer with a personal check, cashier's check, or money order directly to the Trust Fund with a payment coupon. You can get payment coupons online or through our agency. Do not send payments without a coupon. One standard coupon is included in this packet; please be sure to completely fill out this coupon and follow the directions to ensure your payment is received.

Pay by Phone

See attached info sheet.

Pay Online Options

- ExpertPay
- e-childsPay
- Allpaid-use this link: <https://www.govpaynow.com/gps/user/cyg/plc/a002if> or use QR code above ↑



Please see attached info sheets. Be advised that if you use any electronic payer payment method, neither the State of Wisconsin, BCS, nor the Trust Fund will be held responsible for delays or issues.

MoneyGram

A convenient way to pay for those who want to pay child support with cash. You can make a support payment anytime by visiting any MoneyGram location.

- Flat fee (\$3.99 as of this publication) regardless of child support payment amount.
- Available at many national retail stores (including Walmart and CVS).
- Safe, fast, and reliable.
- Payments post to your child support account within five business days.

You'll need your child support PIN and Receive Code 14692 for payments to WI SDU (Wisconsin State Disbursement Unit). Please account for the five business day posting to ensure your payments are received on time.

Direct Withdrawal from Checking/Savings accounts

If you have a checking or savings account, see if your bank about doing an automatic debit to the Trust Fund.

Payment Coupon

N

You may use this coupon to pay your support if your employer is not withholding support payments, if you are unemployed or just starting a new job, or to pay towards past-due support.

- **Do not give this coupon to your employer.** Employers receive special coupons.
- **Do not use this coupon to pay your R&D (Receipt and Disbursement) fees.** Use the R&D Fee coupon to pay your yearly R&D fee and overdue R&D fees from prior years.
- **Do not use this coupon to pay any liens.** Contact your child support agency for assistance.

If you have questions about how to use a coupon, please call the Wisconsin Support Collections Trust Fund, Monday through Friday, 8:00 a.m. – 5:00 p.m. (central time), at:

(414) 615-2400 Metro Milwaukee area
(800) 991-5530 outside the Metro Milwaukee area
(877) 209-5209 TTY

Where do my payments go? All payments received during the month will be applied in the following order:

1. **First:** To pay all court-ordered current support or alimony due in that month on all your court orders.
2. **Second:** To pay any other court-ordered periodic payments on past-due amounts (for example, a court order for \$50/month on past-due support).
3. **Third:** To pay balances on past-due support or alimony amounts.
4. **Finally:** To pay interest and fees.

Important

- **Include your KIDS PIN** (or social security number/individual tax identification number) on your check or money order. **Do not** send cash or correspondence.
- **Mail coupon along with check or money order to:**
WI SCTF
Box 74200
Milwaukee, WI 53274-0200

Providing your social security number/individual tax identification number is voluntary. You may enter your KIDS PIN below. Your "KIDS PIN" is your child support PIN number. It is written on your Monthly Statements and on most notices sent by your child support agency. You may also contact your child support agency for your KIDS PIN.

Thank you!

Payment Coupon

N

Your Name

Your Social Security Number/
Individual Tax Identification Number

OR

Your KIDS PIN

Designated Court Case Number (Optional)

Amount Enclosed

\$

Pay-by-Phone: A Service for Child Support Payers and Spousal Support Payers

What is Pay-by-Phone?

An individual can make a child support payment anytime, anywhere, by using a touch-tone phone. To use this service complete the authorization form available online.

After the form is completed and returned, an individual will receive a 4-digit access code to use the Pay-by-Phone service.

What Information Do I Need?

To use the Pay-by-Phone service, enter the 4-digit access code, gross income, and the time period the income was earned. Gross income is all income from any source that include: wages, salaries, earnings, tips, interest capital gains, commissions, bonuses, worker's compensation, unemployment compensation, income continuation benefits and social security disability income payments.

For a self-employed individual subtract the gross income earned by dependent household members from necessary business expenses (refer to the court order). Money received directly from an employer (unsubsidized employment or W-2 trial job) is considered income. Public assistance payments, child support, and supplemental security income are not considered for child support.

For questions about calculating the amount to withhold, contact your local child support agency. The information is also available at childsupport.wisconsin.gov.

Can I use Pay-by-Phone to make a Future Payment?

An individual can choose any date within 2 to 30 days of the call. If the date selected is a Saturday, Sunday, or holiday, the money will be taken out of the account the following business day. Payments made on Fridays after 1:00 pm will be withdrawn the following Tuesday. Withdrawals will be made on Wednesday when Monday is a holiday.

How do I use Pay-by-Phone?

Call the KIDS Information Line at: **TEL 1-800-991-5530 or TDD 1-877-209-5209**. Follow the prompts given to make the correct selection(s), and then enter the 4-digit access code, followed by the pound key: **#**. Enter gross income based on the frequency of a paycheck. Enter dollars and cents followed by the pound key: **#**. For example: for a gross income of \$350.45, press **3-5-0-4-5-#**. If no gross is reported, press **0-0-0-#**.

Next report the time period the income was earned. Press **1** for income earned during a one-month period, **2** during the first or second half of the month, **3** in a two-week period, **4** if income was earned during a one-week period, and **5** if this was a one-time payment, such as a bonus or commission.

Enter the amount of the support payment (using dollar and cents) followed by the pound key: **#**. Enter the date money will be taken out of the account. Enter the 2-digit month, the 2-digit day, followed by the 4-digit year. Press **1** to confirm the information is correct, **2** to change the date, then press the pound key: **#** to end this transaction.

Is the Pay-by-Phone Service Right for Me?

Pay-by-Phone is an easy way to pay support for payers who are self-employed and do not have income withholding set up. Payments are applied to all support court cases based on federal regulations and state law. It cannot be used to designate a payment to one court case or debt. If an employer is withholding support from an individual's income, that employer must continue to withhold.

WI SCTF
PO Box 07914
Milwaukee WI 53207-0914



Wisconsin CARES About KIDS
WI Support Collections Trust Fund

TEL: 800-991-5530
TDD: 877-209-5209

AUTHORIZATION: PAY-BY-PHONE

This form authorizes the WI Support Collections Trust Fund to set up a Pay-by-Phone account for the payment of child support, family support, alimony, and other support-related debts.

Please PRINT and complete ALL lines.

PERSONAL INFORMATION:

Name: _____

Address: _____

City/State/Zip: _____

Daytime Telephone: (____) _____

Home Telephone: (____) _____

KIDS PIN Number: _____

Social Security Number: _____

Account information: routing and account information may be obtained by contacting your bank.

Bank Routing Number: _____

Bank Account Number: _____

Account Type (Check One): Checking ☐ Savings ☐

Bank Name: _____

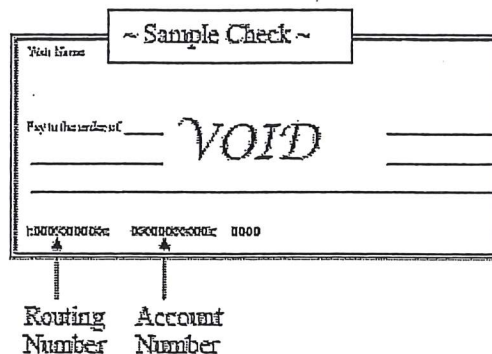
Bank City/State: _____

Check One: ☐ New Request ☐ Change Account ☐ Cancel Pay-By-Phone

Please sign and date. Return this form to the address at the top of this form

Signature _____

Date _____



Be sure to include a voided check showing the account number and routing number.

PAY ONLINE

There are currently two ways to pay support online. The chart below outlines the two options. Before signing up for one of these services, please read the details about fees and payment timing below.

Disclaimer: These electronic payment products are offered by private companies. The Wisconsin Child Support Program does not receive the fees for these services.

Expert Pay

e-childsPay

How does it work?	Pay with money transfer from your checking or savings account.	Pay with your MasterCard (no other credit card companies accepted).
Fees	\$2.50 registration fee, no additional fees for transactions	\$14.65 per transaction plus any fee charged by your credit card company for payments \$1-500 and 2.95% transaction fee for payments greater than \$500.
Timing	Your payment may take up to 7 days to reach the Trust Fund.	Your payment may take up to 7 days to reach the Trust Fund.
Website (sign-up)	www.expertpay.com	www.e-childspay.com

AllPaid: Powerful Payment Solutions

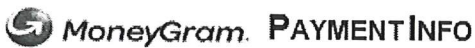
- 24 hours a day, 7 days a week, 365 days a year
- 1-888-604-7888
- AllPaid accepts the following credit, debit & prepaid debit card brands



To search for your Pay Location Code #, visit: allpaid.com

allpaid

© AllPaid, Inc.



**** REMEMBER TO KEEP YOUR PAYMENT RECEIPT ****

NAME: _____

ACCOUNT #: _____
(YOUR KIDS PIN – MUST ENTER 10 DIGITS. ADD LEADING ZEROS IF NEEDED)

COMPANY: WI SUPPORT COLLECTIONS TRUST FUND

RECEIVE CODE: 14692



Moneygram.com/PayBills

For more information: 1-800-991-5530
dcf.wisconsin.gov/bcs/

REMEMBER TO KEEP YOUR PAYMENT RECEIPT

HOW IT WORKS:

- ❖ Find a MoneyGram location – Over 40,000 locations in the U.S.
moneygram.com/billpaylocations
- ❖ Bring these items with you when you pay:
 - **Cash** – Your child support payment, plus the \$3.99 flat fee
 - **Your Account Number** – Your KIDS PIN
 - To obtain your PIN visit Child Support Online Services (registration required), or call The KIDS Info Line at 1-800-991-5530
 - Print this brochure and enter your PIN on the blank payment card at the top. You must provide your FULL 10-digit PIN. Add as many zeroes **before** your PIN to get a 10-digit number.
 - Carry the payment card with you so you have all the information needed to make a child support payment.
- ❖ Pay your child support and processing fee at the cash counter
 - Your child support payment will be processed within 5 days.
- ❖ Be sure to keep your MoneyGram payment receipt until your payment is posted to your child support account.

MoneyGram® ExpressPayment® Service

Bills Paid Today, Cards Loaded Now Facturas pagadas hoy, tarjetas cargadas ahora



To be completed by the customer Datos que debe completar el cliente

CUSTOMER COPY

Sender's Full Name Nombre completo del remitente (First Name/Middle Name/Last Name Primer Nombre/Segundo Nombre/A. patido)	Sender's Main Telephone Number Número telefónico principal del remitente
Sender's Address Domicilio del remitente	
City Ciudad	State Estado
Sender's Signature Firma del remitente	Date Fecha
	Zip Code C.P.

Pay a bill (Same-day notification) Pagar una factura (Notificación al mismo día)

Company Name Nombre de la compañía	
City & State (optional) Ciudad y estado (opcional)	
Receive Code (optional) Código de Recibo (opcional)	
Account Number of the Bill to Pay Número de cuenta de la factura a pagar	
Amount to Pay Monto a pagar	\$

Message to Biller or Beneficiary Name

(Maximum of 40 characters. No call companies have the ability to transmit this message.)
Mensaje para el emisor de factura o el nombre del beneficiario
(40 caracteres máximo. No todas las compañías tienen la capacidad de transmitir este mensaje.)

Load a prepaid card Cargar una tarjeta prepagada

Company Name Nombre de la compañía	
City & State (optional) Ciudad y estado (opcional)	
Receive Code (optional) Código de Recibo (opcional)	
Prepaid Card Number to Load Número de la tarjeta prepagada a cargar	N/A
Amount to Load Monto a cargar	\$

Popular Prepaid Card Receive Codes

Código de control de tarjetas prepagadas comunes

AccountNow	NetSpend
BabyPak Prepaid Visa RushCard	RushCard
H&R Block Emerald Prepaid MasterCard	Univision Prepaid MasterCard
Money Network	Visa ReadyLink

You can pay thousands of bills and load hundreds of cards with MoneyGram. Puede pagar miles de facturas y cargar cientos de tarjetas con MoneyGram.

[illegible]

Return Information If you supply the wrong Request Code, Receipt Number or Account Number, the Transfer may be indicated and, in such event, you shall not be entitled to a refund even though the intended party did not receive your Transfer. The customer fee is usually not refundable. Some refunds may be delayed until Moneygram restores official notification. In all transfers that are not accepted, Refund requests may be made either by visiting the Agent location where the transfer originated or writing to Moneygram. All refund requests must be accompanied by a copy of the original Moneygram Confirmation or service form. All refund requests will be subject to Moneygram review and discretion and will normally be processed within 30 days of receipt of a valid refund request unless a shorter period is required by law. Mail refund request and/or any correspondence to Moneygram Payment Services, Inc., ATTN: Refund Request, 3540 South Field Street, Lakewood, CO 80235 USA.

[illegible]

Privacy Notice. Moneygram.com and its Agent use your personal information and transfer details to provide Transfer services, manage your business and for marketing. All personal information collected may be disclosed to our affiliates, agents, and service providers to allow them to provide services to you. If you are a member, you are deemed to have authorized Moneygram.com to use your information for the purposes stated herein. If you are not a member, you are deemed to have authorized Moneygram.com to use your information for the purposes stated herein. If you do not wish to provide your information, you may contact us at 1-800-925-3400. Notice of changes will be made as required by law.